



*ROYAL OMAN POLICE  
DIRECTORATE  
GENERAL OF CUSTOMS*

# **Bayan - ESW**

## **User Guide - Company Management**



[customs.gov.om](http://customs.gov.om)



[omancustoms](#)



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# **CHAPTER 1**

## **About this Guide**

The purpose of this user guide aims at explaining the steps required for company management.

### **Purpose and Audience**

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#### **Purpose**

Perform the following tasks:

- View the company details
- Update the company details
- Amend the company activities and roles
- Register branch

#### **Audience**

- Company Administrator

## Chapter 2

### INTRODUCTION

In the last decades, Customs administrations have been developing automated systems with a view to improving trade facilitation and to pursuing effectively their objectives of revenue collection, social protection, and the provision of data and intelligence to government in support of management and policy decisions. These initiatives have gone hand in hand with programs to modernize Customs and border management, leading to simplification of trade processes and more effective Customs administration overall.

The Omani Customs recognizes that the most important key for the international competitiveness is to shorten the time to release imports into Oman. Thus, drastic change and modernization of the Customs Clearance System is critical for the progress of the Omani economy and for the improvement of the total logistics system of Oman, which can be achieved by having all stakeholders to work under one umbrella known as single window.

Single Window is a platform that is government mandated and allow for the submission of information to fulfill regulatory requirements between economic operators and government authorities. A Single Window is a single-entry point for data, and data should only be submitted once.

Bayan is a single window system allows parties involved in trade and transport to lodge standardized information and documents with a single-entry point to fulfil all import, export and transit-related regulatory requirements.

Bayan System is an important trade facilitation tool. The WTO Trade Facilitation Agreement encourages

all its members to set up a Single Window. (Article 10.4). The International Chamber of Commerce Custom Guidelines 2012 also support the use of a national Single Window and the WCO developed guidelines on how to set up a Single Window.

If implemented effectively, a Single Window project can achieve the following benefits.

- For the government as a whole: increase in government revenue, enhanced compliance with rules, improved efficiency in resource allocation, better trade statistics,
- For economic operators, such as traders: faster clearance times, a more transparent and predictable process and less bureaucracy,
- For an administration such as Customs: improved staff productivity through the upgraded infrastructure, increase in customs revenue, a more structured and controlled working environment, and enhanced professionalism,
- For the national economy as a whole: improved transparency and governance and reduced corruption, due to fewer opportunities for physical interaction.

Bayan business processes are a collection of related and structured activities designed to achieve the one-time presentation of information by trade and transport actors. These processes also include reverse flows of information, from government agencies to businesses.

## CHAPTER 3

### Company Management

RIGHT: Company Administrator

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This module allows you to perform the following:

#### 1. View company details

Follow these steps:

1. Log on the system, then go to **Company Management** >> خطأ! استخدم علامة التبويب "الصفحة الرئيسية" لتطبيق على النص الذي Heading 3 ترغب في أن يظهر هنا. the following page will be displayed.

**COMPANY**

Header | Contact Person | Documents | Approval

\*Indicates Mandatory Field

**Register**

Customs Code:	C00003033	Company Status:	Registered
Payment Status:	Paid	Type of Company:	Commercial
Commercial Category:	Registered in Oman	CR Number:	2512
Legal Status:	House Trade	Issue Date of CR:	25/12/2017
Expiry Date of CR:	31/12/2030	Chamber of Commerce Certificate Number:	251217
Certificate Expiry Date:	31/12/2030	Company Name (English):	TAMER CO
Company Name (Arabic):	تامركو	Company Short Name (English):	TAMERCO
Company Short Name (Arabic):			

Company Activities:

Banking Services	ATA Carnet Management
	Importing / Exporting Duty Free Store
	Importing
	Exporting
	Air Carrier Agent
	Customs Clearance Agency

Clearing Agent Type: Public      Port Limitation: Unlimited

Approved Port:

Al Rusail	Sohar Port
Allgoodwarehouse	Al Wajajah Land Border
BADER	Salalah Port
BWHEXTSoharCus	Customs HQ
BWHExtMuscat	Hafeet Land Border
BWHExtMuscat2	Muscat International Airport Cargo

License Issue Date:	25/12/2017	License Expiry Date:	12/06/2020
percentage of Omani/GCC investment capital:	100.0 %	CCA License Status:	Registered
Company Nationality :	OMAN-OM	Temporary Imp/Exp Suspension:	<input type="radio"/> No <input type="radio"/> Yes
Submitted Date:	25/12/2017 09:28		

**MOCI Activities**

Company Activities(MOCI): No Record Found

**Contact Details**

Postal Code:	PO Box:	
City Name(English):	City Name(Arabic):	
Street Name(English):	Street Name(Arabic):	
Way Number:	Building Number:	
Area Number:	Contact Phone:	00000000000
Contact Fax:	Contact GSM:	0
Contact Email:	TAMERAEM@CRIMSONLOGIC.COM	Unstructured Address:

REGISTER BRANCH | UPDATE | AMEND | CANCEL

2. Enter the search criteria then click on **Search.**



- Click on **Update** to update the company details.
- Click on **Register Branch**
- Click on **Amend** to amend the **company activities, CCA Type,** and **approved ports.** Your amendments will be routed to Customs for approval.